

**Benefits Presentation** 

# The PEMHCA Purpose

### **Promote**

increased economy and efficiency

### **Enable**

the employer to attract and retain qualified employees

### Recognize

and protect the investment in permanent employees



# **CalPERS Health Benefits Program**



1.5 million

Members



1,154
Contracting employers



\$10.6 billion
Spent to purchase
health benefits in 2022

Membership by Employer:

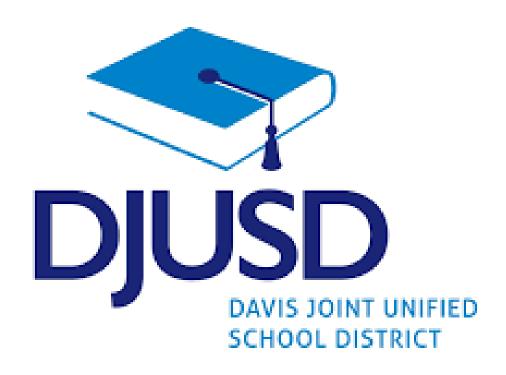
**58%**State Members

**28%**Public Agency Members

14% School Members



Advantages to contracting agencies





# Advantages to contracting agencies



Rates based on regions



Low administrative fee (0.32%)



100% participation not required



California's largest risk pool for rate negotiations



No dual or split enrollment permitted

### **Experienced health team to support you**

### Leadership

Chief Health Director • Chief Clinical Director • Health Equity Officer • Health Plan Administration • Health Account Management • Strategic Operations

### **Project Teams**

**Annual Member Surveys** 

Clinical Policy & Programs

**Employer Billing** 

**Employer Consultation Services** 

**Employer Resolution & Compliance** 

**Enrollment Administration** 

**Grievance & Appeals** 

**Health Plan Contracts** 

Data Warehouse

Health Policy & Legislation

Medicare Administration

**Open Enrollment** 

Program Research & Evaluation

Actuarial & Rate Development

# Value more than a premium

What we assist you with – Health Program Administration

Comprehensive benefits for active employees and retirees attract employees

Negotiate contracts with Pharmacy Benefits Manager

Negotiate contracts with health carriers

Negotiate premiums with health carriers



# Value more than a premium

What we assist you with – customer service for retirees



Enroll your retirees



Handle service calls and questions for your retirees



Collect health
premiums
from CalPERS
& CalSTRS
retirement
checks

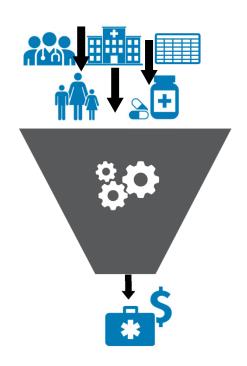


Provide open enrollment materials & handle changes for your retirees



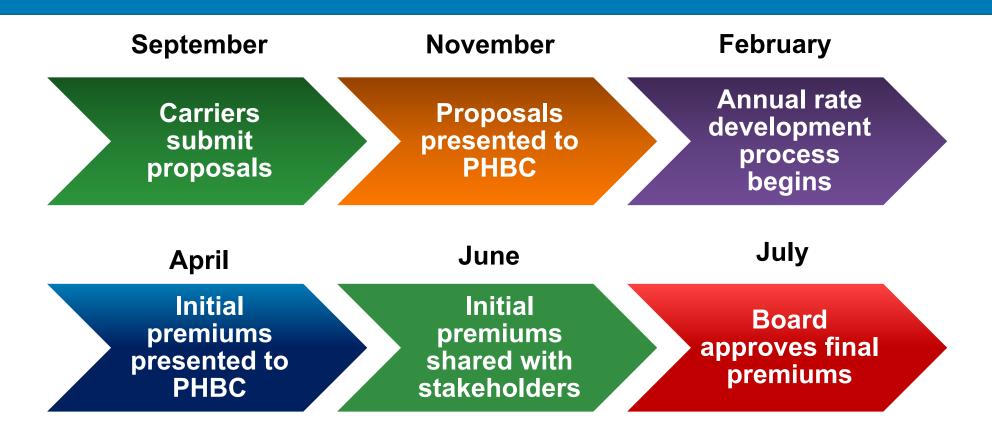
# How we set health premiums

- Create baseline rate for each plan using claims data
- Compare baseline to health plan's proposed rate
- Validate projections with outside actuaries
- Reconcile cost trends and projections with the plans
- Risk adjust premiums





# **CalPERS Premium Development Timeline**





# Extremely low and transparent admin fee

#### Admin Fee = Total gross premiums x .0032

#### **Health Premium Statement - PERS**

Receivable ID	Description	Billing Month	Amount
100000017391418	Total Active & Retired Premium: \$814,058.97	01/2024	
	PA Billing Active Premium		\$696,145.65
	PA Billing Employer Share of Retired Premium		\$35,773.15
	Admin Fee for Active: (0.32% of Total Active Premium)		\$2,227.67
	Admin Fee for Retired: (0.32% of Total Retired Premium)		\$377.32
	Subtotal		\$734,523.79
100000017354594	Previous Payment Due	12/2023	\$675,450.80
	Payment Applied		(\$675,450.80)
	Subtotal		\$0.00

Total Payment Due 01/10/2024: \$734,523.79



Advantages to active employees



# Advantages to active employees





# Health Plans available in zip code 95616

• HMO - Anthem Blue Cross Select

PPO - PERS Platinum

HMO - Anthem Blue Cross Traditional

PPO - PERS Gold

- HMO Blue Shield Access+
- HMO Blue Shield Trio
- HMO <u>Kaiser Permanente</u>
- HMO <u>United Health Care Signature Value Alliance</u>
- HMO Western Health Advantage



# **HMO** Basic plan benefits

Benefits and costs			
Co-insurance	\$0		
Deductible	\$0		
Office visit	\$15		
Specialist	\$15		
Urgent care	\$15		
Emergency room	\$50		
Prescriptions	Start at \$5 retail		



# HMO Basic plan benefits, cont.

- 100% coverage for preventive care

  No coinsurance or deductible when you see a doctor in the plan network
- 24/7 access to virtual primary care
- Emergency and urgent care around the world
- Enhanced benefits

20 combined visits each year for acupuncture or chiropractic



# **PERS Gold and PERS Platinum PPO Plans**

	PERS Gold California only	PERS Platinum Worldwide
Office visit co-pay:	\$10 / \$35	\$20
Deductible: Individual Family	\$500 / \$1,000 \$1,000 / \$2,000	\$500 \$1,000
Co-Insurance	20%	10%
Max co-insurance: Individual Family	\$3,000 \$6,000	\$2,000 \$4,000
Prescriptions:	\$5	\$5



### PERS Gold and PERS Platinum Benefits

- Your coverage travels with you

  Access to Blue Card BBO network when traveling eversess or out
  - Access to BlueCard PPO network when traveling overseas or out of state
- Enhanced Benefits
   20 combined visits each year for acupuncture or chiropractic
- No deductible or coinsurance when having a baby Take part in Building Healthy Families program
- 100% coverage for lab services

  Provided at a Quest Diagnostics or Labcorp facility



# PERS Gold and PERS Platinum Benefits, cont.

- 100% coverage for preventive care
  - No coinsurance or deductible when you see a doctor in the plan network
- Value-based Site of Care Program
   Provides lower costs and better outcomes from doctors and sites with higher patient satisfaction rates
- 24/7 access to virtual primary care



# PERS Gold Value Based Insurance Design

Health Coverage that fits your budget

Includes low premiums and flat copays for office visits

- Ability to lower your deductible
  - > Receive a flu shot
  - ➤ Obtain a non-smoking certificate
  - Get a biometric screening
  - ➤ ConditionCare
  - ➤ Virtual Second Opinion





# **Actuarial Value of CalPERS Plans**

Actuarial Value: The percentage of total average costs for covered benefits that a plan will cover

CalPERS Health Plan	Actuarial Value	ACA Metal Tier
Kaiser Permanente HMO	99%	Platinum
All other HMOs	98%	Platinum
PERS Gold PPO	88%	Gold
PERS Platinum PPO	92%	Platinum



# Member out-of-pocket costs

Expenses for medical services and prescription drugs that are not reimbursed by insurance (deductibles, coinsurance, copays)

CalPERS Health Plan	2022 out-of-pocket spending (average)
Basic HMO or EPO	\$117
Basic PPO	\$895
Medicare Advantage	\$288
Medicare Supplement	\$285



### **Contact Information for Health Plans**

#### **Anthem Blue Cross**

**Customer Service** 

1-855-839-4524 (HMO)

1-877-737-7776 (PPO)

https://www.anthem.com/ca/calpers/

#### **Blue Shield of California**

**Customer Service** 

1-800-334-5847

https://www.blueshieldca.com/calpers

#### **Kaiser Permanente**

**Customer Service** 

1-800-464-4000

https://my.kp.org/calpers

#### UnitedHealthcare

**Customer Service** 

1-877-359-3714

www.uhc.com/calpers

#### Western Health Advantage

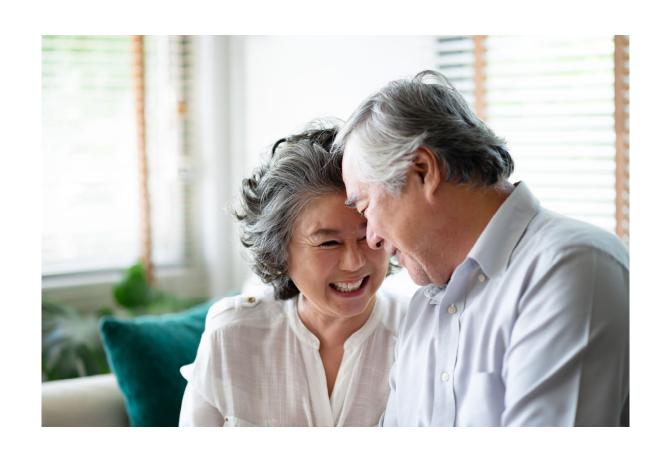
**Customer Service** 

1-888-942-7377

www.westernhealth.com/calpers



Advantages to retirees





# Advantages to retirees

- Employer contribution (\$157 in 2024)
- Same Basic plans/premiums for pre-65 retirees
- Same support that Basic members receive (including appeals)
- High-quality, affordable Medicare plans for 65+ retirees



# Advantages to retirees, con't.

- Benefits beyond Medicare
  - Chiropractic and acupuncture
  - Coverage when Medicare benefits are exhausted<sup>1</sup>
  - Coverage for services and supplies when charges exceed amounts covered by Medicare<sup>1</sup>

<sup>1</sup>PERS Gold and PERS Platinum Medicare Supplement

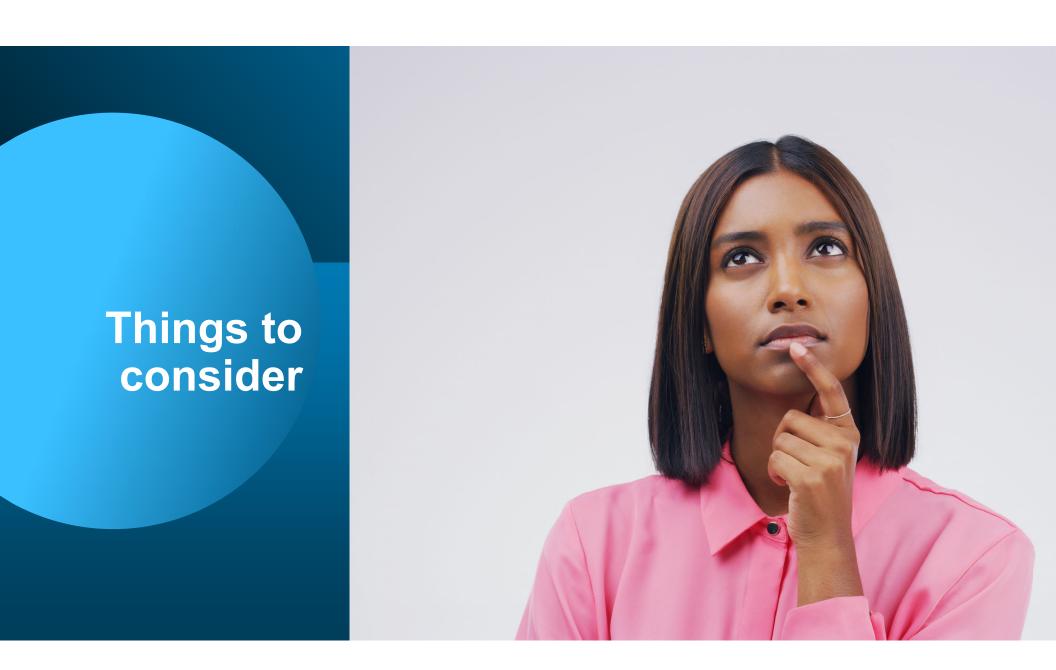


# Advantages to retirees, con't.

- Non-Emergency Medical Transportation
- Nutritional Counseling
- Over the Counter Drug Benefit
- Personal Emergency Response System
- Post Discharge Meals

Refer to individual plan's benefit summary to determine which features offered by plan.





# **Consequences of leaving CalPERS**



- Disruption, administrative burden
- Coverage for early retirees?
- Employer contribution?
- Quality of coverage?
- Support for retirees?

# Consequences of leaving CalPERS, con't.



- Negotiating power with carriers?
- Broker fees based on % of premium
- Employees seek jobs with other districts?
- 5-year lockout before return

### **Experienced health team to support you**

### Leadership

Chief Health Director • Chief Clinical Director • Health Equity Officer • Health Plan Administration • Health Account Management • Strategic Operations

### **Project Teams**

**Annual Member Surveys** 

Clinical Policy & Programs

**Employer Billing** 

**Employer Consultation Services** 

**Employer Resolution & Compliance** 

**Enrollment Administration** 

Grievance & Appeals

**Health Plan Contracts** 

Data Warehouse

Health Policy & Legislation

Medicare Administration

**Open Enrollment** 

Program Research & Evaluation

Actuarial & Rate Development

